REPORT FOR THE YEAR ENDED 31 DECEMBER 2019 BY ADRIAN WILLIAMS CHAIRMAN

Principal activities

The principal activities of the group during the year were database management, lead generation and investment in UK equities.

Business review and future developments

In the medium term our group continues to be well placed to deal with a continuing focus on compliance by our customers and has already signed large contracts with Blue Chip companies to supply their data and lead generation needs. We expect to make further market share gains in future.

Turnover has decreased by 23% to £5,037k (2018: £6,509k) and the operating loss this year has decreased to a loss of £1,341k (2018: loss £1,771k).

Our investment activities in UK equities have again been very successful generating dividend income of £52k and recognisable capital value gains of £454k in the year. The success of our equity investments is a significant factor in the group's continuing strong net cash position. The net cash surplus, after deducting any bank debt from the group's total cash, plus realisable financial investments held at fair value decreased to a combined total of £3,395k (2018: £3,532k). Pre-tax profit, excluding losses on disposal and goodwill impairment, has improved from a loss of £1,593k to a loss of £842k.

Risks and uncertainties

The business had not specifically considered a pandemic as a business risk however the disaster recovery plans did include working from home under other circumstances and this has proven to be effective during the lockdown periods to date.

Business risk may arise from legislative changes and this situation is constantly under review.

Other major risks include leakage of database details and cyberattacks. The group has this risk constantly under review and has all the latest versions of all relevant protections in place.

Liquidity, interest rate and cash flow risk

The directors do not consider credit or currency risk to be significant given the group's pattern of trading in this market. The group has not used any financial hedges.

The company places any surplus cash on short term deposits or in publicly traded investments.

KPIs

The price and volume of data and lead generation products are the key drivers for gross profit.

Adrian Williams Chairman

15th September 2020